

# Privacy Policy

*Last updated: [12 04, 2025]*

Thank you for using **HiPay** ( “we,” “our,” or “us” ).

This Privacy Policy explains how we handle your information when you use the **HiPay decentralized wallet application** ( “the App” ).

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## 1. Information We Do Not Collect

HiPay is a **non-custodial wallet**, which means **we do not access, collect, store, or share** any of your personal information, private keys, passwords, or recovery phrases.

Specifically:

- We do not collect personal identifiers (such as name, phone number, or email).
- We do not collect or store wallet addresses, private keys, or transaction history.
- We do not collect any financial or payment data.
- We do not track your location, contacts, or device data.

All private keys, passwords, and recovery phrases are **securely stored locally on your device** and are never transmitted to our servers or any third party.

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## 2. Information You May Provide Voluntarily

If you choose to contact our support team, we may receive your email address and the content of your inquiry.

This information is used **solely to respond to your request** and will not be shared with any third parties.

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## 3. How We Use Information

We use limited, non-identifiable information (if any) only to:

- Maintain and improve app performance;
  - Provide user support and technical assistance;
  - Ensure the security and reliability of the App.
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## 4. Third-Party Services

Hipay may integrate with blockchain networks or third-party APIs to fetch public on-chain data.

These services operate independently, and their privacy practices are governed by their respective policies.

We recommend reviewing those privacy policies separately.

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## 5. Data Security

Your security is our top priority.

Hipay uses industry-standard encryption and secure storage mechanisms to protect local wallet data.

Since all keys and recovery phrases are stored only on your device, **you are solely responsible** for their safekeeping.

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## 6. Children's Privacy

Our App is not directed toward children under the age of 13 (or applicable local age threshold).

We do not knowingly collect any personal information from minors.

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## 7. Changes to This Policy

We may update this Privacy Policy from time to time.

Any changes will be posted within the App, and your continued use constitutes acceptance of the updated terms.

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## 8. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

 [support@bitgrid-hk.com](mailto:support@bitgrid-hk.com)

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## Summary:

Hipay never collects or stores your private keys or personal data. You have full control of your digital assets at all times.